

Queensberry Bay Disability Access Statement

Queensberry Bay Leisure Park welcomes people with disabilities and has developed this Access Statement to address some of the common issues which disabled people may face. We are a pet friendly park and guide dogs are permitted throughout.

We aim to ensure that all employees, guests and others who use the park and its facilities are treated equally and according to their needs.

Pre-arrival

For any help or assistance prior to arrival, we advise contacting our Reception or Holiday Sales team.

Reception and complex entrance

There is a communal car park, suitable for three cars, directly opposite Reception/the Shop, which also provides access to the Spa and Sales Office in the opposite direction. The entrance to Reception/the shop is flat other than the lip on the door.

Public areas

The park is flat throughout, with a slight slope leading down to Sandside for those in the camping pod or hard standing touring bases.

The entrances to the toilet and shower block, as well as the touring kitchen, are flat other than lips on the door.

Accommodation

There are currently no wheelchair friendly adapted caravans at Queensberry Bay. All our hire fleet come with three steps leading in to the accommodation. The camping and glamping pods also have three steps to access, which are built into the decking.

Local area

There is a public car park on the road leading in to the park which allows direct access to the beach and golf course. There is also a ramp walkway from the park which leads directly to the beach. There is a bus route from Powfoot in to Annan and Dumfries, however the walk to the bus stop would take approximately 10 minutes. There is a hotel in Powfoot, one mile from the park, which serves food and drinks and is easily accessible.