

# Viewfield Manor Disability Access Statement

Viewfield Manor Leisure Park welcomes people with disabilities and has developed this Access Statement to address some of the common issues which disabled people may face. We are a pet friendly park and guide dogs are permitted throughout.

We aim to ensure that all employees, guests and others who use the park and its facilities are treated equally and according to their needs.

## **Pre-arrival**

For any help or assistance prior to arrival, we advise contacting our Reception or Holiday Sales team.

## **Reception and complex entrance**

We have designated disabled parking spaces, one at the main park entrance and one at the entrance to the complex. All of the facilities are on one level and within the complex we have one disabled toilet. Reception has a lowered desk space should it be required.

## **Public areas**

The park is set on a hill but all the roads are tarmacked with clear signage throughout.

## **Accommodation**

We offer one accessible caravan with all the usual comforts and additional specific features designed for guests with limited mobility; which include manual hoist, large bathroom, lowered kitchen counters, large bedroom allowing space to manoeuvre and external ramp access to the accommodation itself. Each of our holiday accommodation has its own dedicated car parking space.

## **Local area**

In Irvine, the main shopping area has designated disabled parking with ramp or lift access to shops. Restaurants and cafes around the harbourside all have street level access and disabled parking spaces.