

# Coldingham Bay Disability Access Statement

Coldingham Bay Leisure Park welcomes people with disabilities and has developed this Access Statement to address some of the common issues which disabled people may face. We are a pet friendly park and guide dogs are permitted throughout.

We aim to ensure that all employees, guests and others who use the park and its facilities are treated equally and according to their needs.

## **Pre-arrival**

For any help or assistance prior to arrival, we advise contacting our Reception or Holiday Sales team.

## **Reception and complex entrance**

The main entrance to the park is barrier operated with the main carpark located just in front of Reception and the complex. Reception and the complex can be accessed by ramp for easy access.

Movement around the complex is all on one level with plenty of space for wheelchairs between connecting doors throughout the building. The complex has an accessible toilet.

## **Public areas**

The park itself is set on an incline but the main roads around the park are tarmacked. The launderette on park is wheelchair friendly and accessible via a ramp.

## **Accommodation**

We offer one accessible caravan with all the usual comforts and additional specific features designed for guests with limited mobility which include manual hoist, large bathroom, lowered kitchen counters, large bedroom allowing space to manoeuvre and external ramp access to the accommodation itself. Disabled parking is designated at the caravan pitch.

## **Local area**

Coldingham is very accessible for motorised scooters and wheelchairs and there is disabled parking right down next to the beach to take in the views. Eyemouth is very flat and is a great place to visit as the harbour and beach are both accessible.